



Jeff Eilertsen

Jeff Eilertsen leads the Client Success team for UP! Your Service, bringing 25 years of experience working in organizational and leadership development firms.

As a consultant and global master trainer, he ensures the successful implementation of the UP! Your Service Implementation Roadmap, working with clients to develop the people, processes and best practices to build a service culture. He also manages the team of consultants and trainers working around the world to put the UP! Your Service methodology into practice.

As a speaker, Jeff enthusiastically shares the UP! Your Service approach and success stories with audiences seeking to uplift service culture.

Prior to joining UP! Your Service, Jeff worked for Development Dimensions International, a global talent development firm. He led the design and management of leadership development products and services and implemented large-scale projects in client organizations.

Jeff enjoys the global experience, having worked in over 20 countries in numerous industries, including telecom, banking, insurance, engineering, airline, government, military, health-care and manufacturing. In his career he has also served as an Operations Manager, Sales Manager, and HR Manager at organizations in the manufacturing, publishing and training industries.

Jeff holds a Master's Degree from the University of Oregon and a Bachelor's Degree from Whitman College. He has also participated in numerous personal, leadership and executive development programs around the world.

“Thank you for the excellent 2-day Service Training. I’m very confident that this will go a long way in moving my team and company in the right direction. I must say your research, content and the way you keep all the attendees engaged, was excellent.

Looking forward to another session with you soon.

SUNTEC SINGAPORE

Arun Madhok
CEO